EMS USER GUIDE FOR Skaters



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- Practice Ice- Session Selection (Mobile)
- Practice Ice- Open Sales (Mobile)
- Music & Copyright Information (Mobile)
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COMPETITION REGISTRATION



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Overview

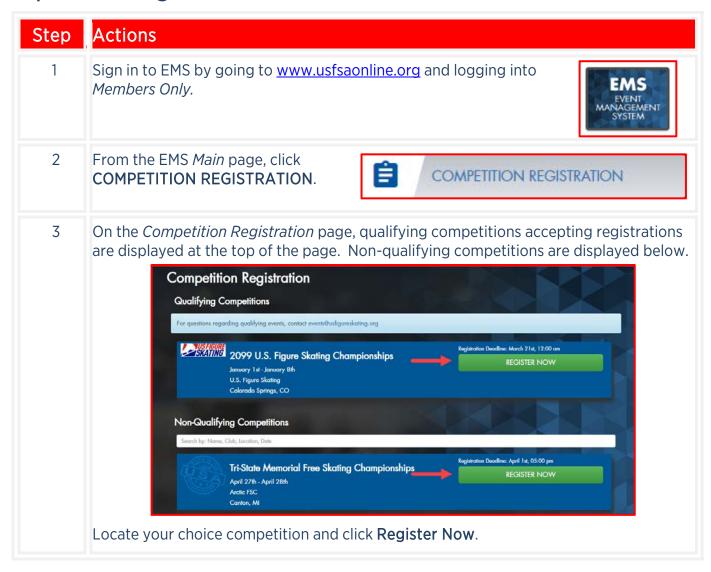
Registrations for U.S. Figure Skating qualifying competitions are done through the Event Management System (EMS). Competitors may also register for non-qualifying competitions using EMS. Competitions using EMS for registrations will display on the EMS *Competition Registration* page.

Competitor's skate test history is available within EMS. Competitors have the ability to self-report tests (and report tests for a partner for partnered events).

Note: When registering for partnered events like Pairs or Dance, only one competitor is required to register within EMS.

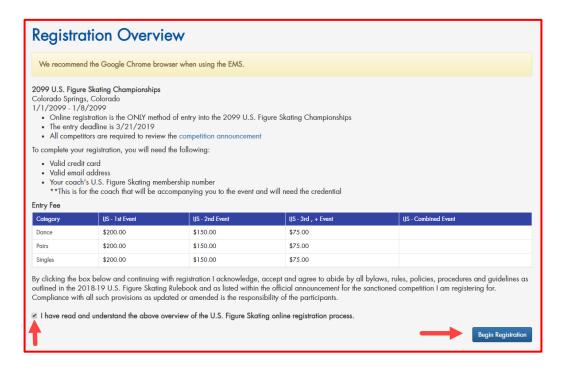
Competitors are responsible for understanding the requirements for each event, and should only register for events for which they are eligible. Competitors can contact U.S. Figure Skating Product Support, if they are eligible for offered events but the event(s) is/are not available to the competitor in EMS.

Competition Registration



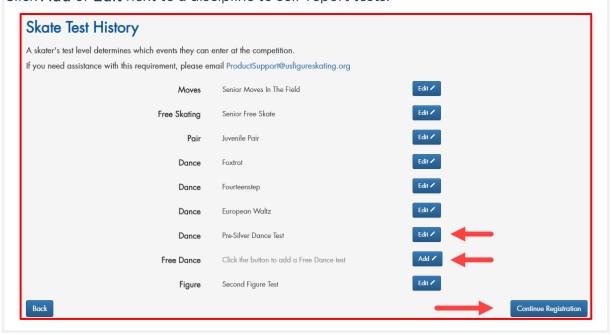
5

4 Review the important competition information on the *Registration Overview* page. Check the box to confirm you have read and understand the overview.

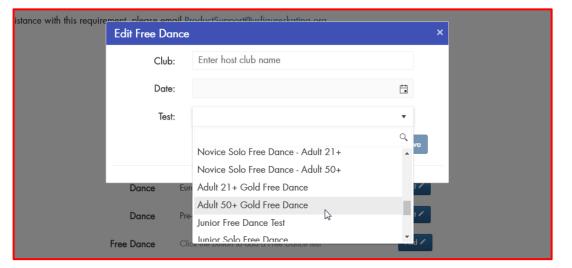


Click Begin Registration.

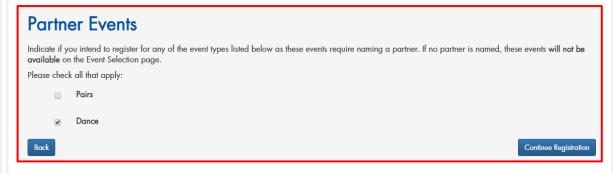
Your recorded U.S. Figure Skating tests are displayed on the *Skate Test History* page. Click **Add** or **Edit** next to a discipline to self-report tests.



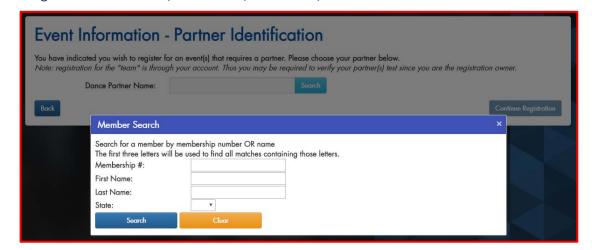
To self-report a test, enter the host "Club", the test "Date", and select the "Test" from the dropdown list.



If you compete in a partnered event (Pairs, Dance, Duets, etc.), check the appropriate discipline on the *Partner Events* page. Click **Continue Registration**.

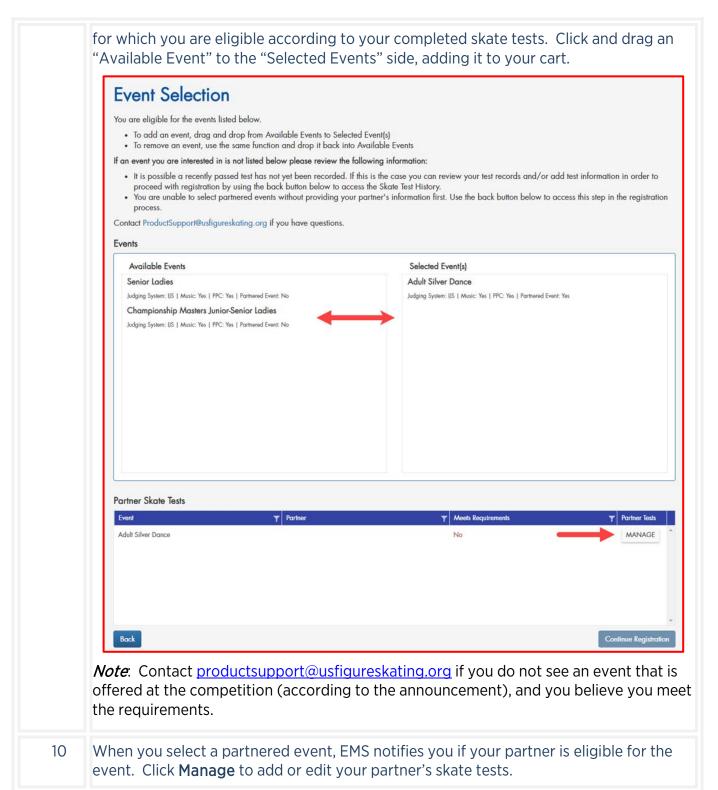


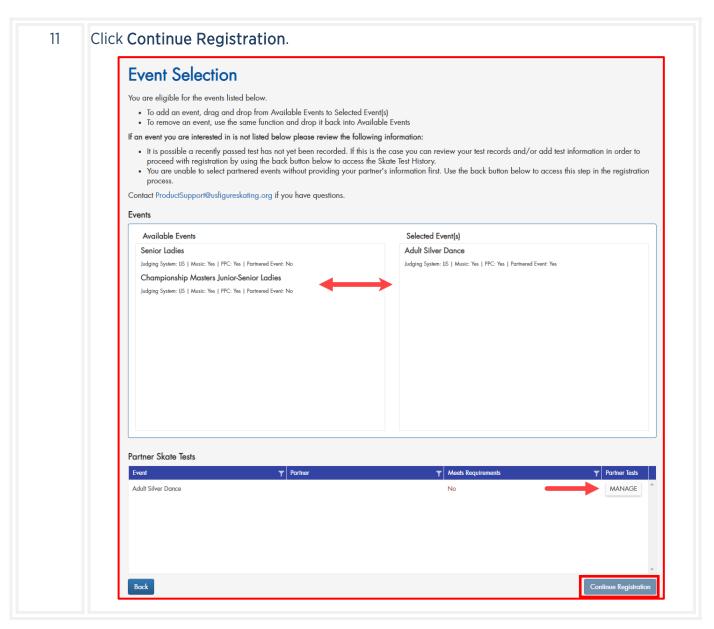
8 Click **Search** to identify your partner for each discipline. You can search by U.S. Figure Skating member number, first name, last name, and state.



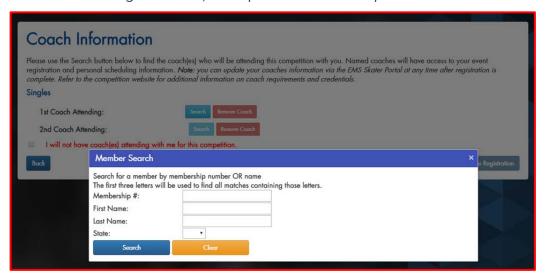
On the Event Selection page, you will see the events that are offered at the competition

9





On the Coach Information page, you can add coaches to your registration. You can add up to 2 coaches for singles events, and up to 3 coaches for partnered events.



Click **Search** to add coaches. You can search by U.S. Figure Skating member number, first name, last name, and state.

Note: If you are not bringing a coach to the competition, check the "I will not have coach(es) attending with me for this competition" box.

- 13 Click Continue Registration.
- All competitors are required to review and sign each of the three Waivers displayed on this page. Enter your "Name" and "Relationship" (Self if over 18; Parent, or Guardian if a registrant is a minor). The waivers are:
 - a. Waiver and Release
 - b. Medical Consent
 - c. Media and Likeness Release

Note: All waivers are available for download.

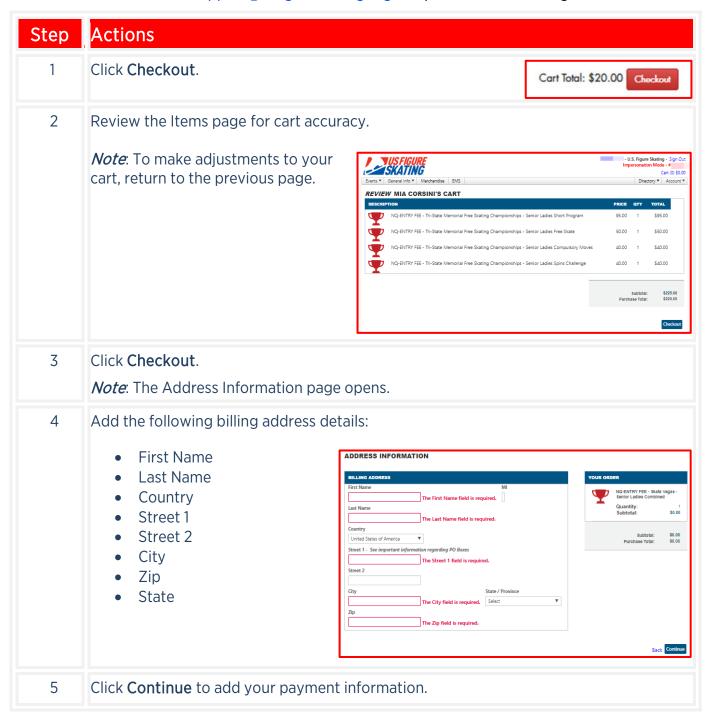
15 Click **Proceed to Checkout**.

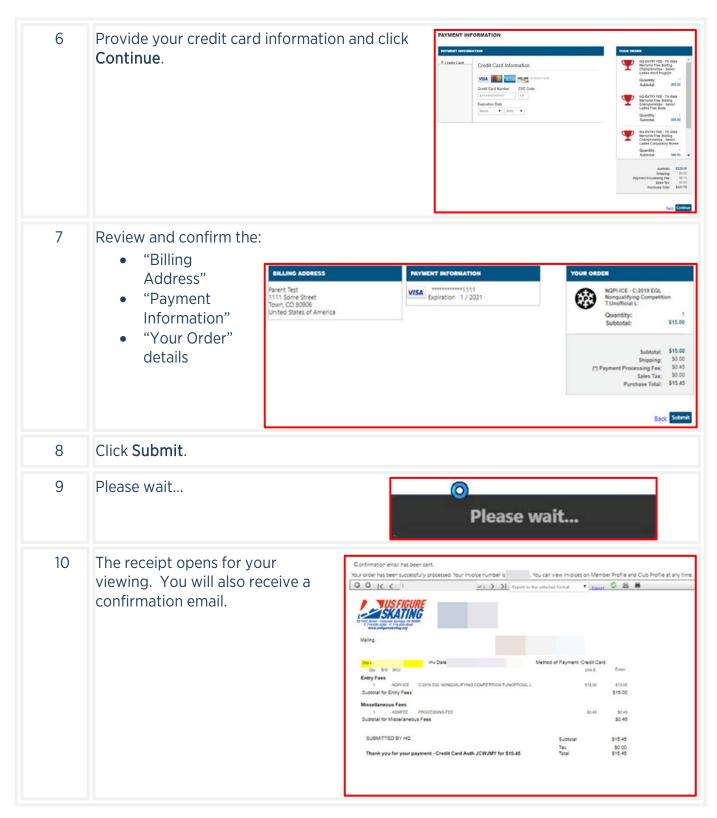
7 | Page

Checkout

The cart total increases after items are added. Items are removed from the cart if the checkout transaction is not complete in 15 minutes.

Contact ProductSupport@usfigureskating.org for questions about using EMS.







MOBILE: PRACTICE ICE PRE-PURCHASE

The Pre-Purchase Sales window provides you with the opportunity to pre-purchase packages and credits for PI sessions before the schedule is released. "Packages" includes multiple PI credits and are only offered in the Pre-Purchase sales window.

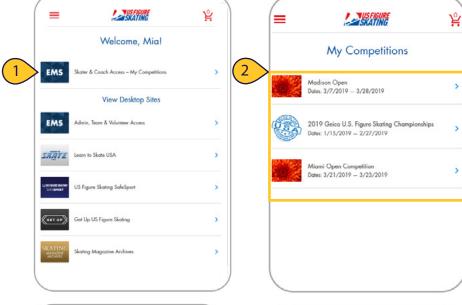
After the pre-purchase window has closed adn the competition schedule has been finalized, you can redeem your credits and self-schedule PI sessions during the session selection window.

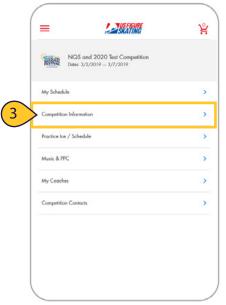
Note: At many competitions, official practice ice (OPI) and pre-event warm-ups (WU) are assigned by the LOC and or referee while building the cometition schedule. If so, you will only be able to self-schedule UPI sessions during the selection window.

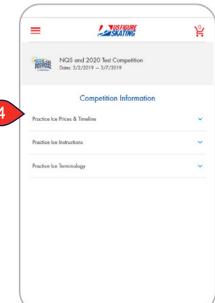
PI session availability, eligibility, and cost are determined by the LOC, based on competition level. Please, review the announcement and website to verify information about PI sales, as this information varies across competitions.

- After logging in to Members
 Only (www.usfsaonline.org)
 from a mobile device, tap
 Skater & Coach Access My
 Competitions to select a
 competition.
- Select your competition.
- 3 Tap Competition Information.

Tap Practice Ice Prices &
Timeline to view the dates for
practice ice (PI) sales windows
and offerings.



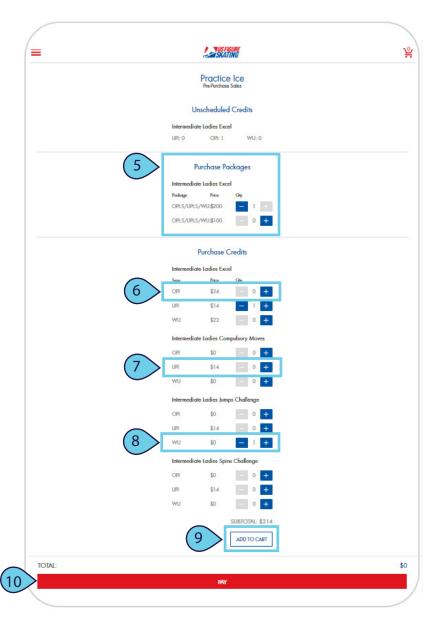






MOBILE: PRACTICE ICE PRE-PURCHASE

- To purchase available PI packages, tap the + button. The subtotal increases.
- To purchase available OPI credits, tap the + button. The subtotal increases.
- 7 To purchase available UPI credits, tap the + button. The subtotal increases.
- 8 To purchase available WU credits, tap the + button. The subtotal increases.
- 9 Tap **ADD TO CART**. **Note**: The total updates.
- 10 Tap **PAY**.



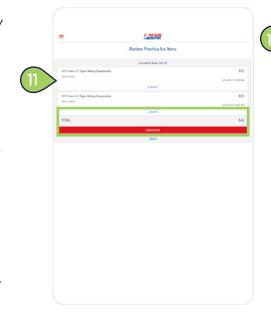


MOBILE: PRACTICE ICE PRE-PURCHASE

- Check your order on the Review Practice Items page. Tap

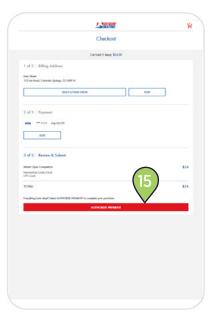
 REMOVE to delete items from your cart or tap CHECKOUT to enter the billing information.
- The address on your U.S. Figure Skating member profile will display automatically. Enter or verify the billing address information.
- Tap **SAVE & CONTINUE** to enter payment information.
- Enter the payment card information. Tap **Continue** to review.
- Tap **AUTHORIZE PAYMENT** to complete the PI purchase.

You will receive an invoice via email. Your PI credits are added to your profile.











MOBILE: PRACTICE ICE SESSION SELECTION

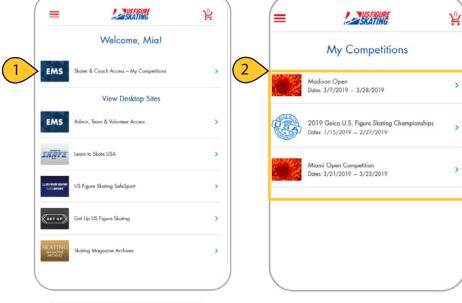
During the selection window, competitors who have purchased credits or packages during the pre-purchase period can redeem their credits and schedule practice ice sessions.

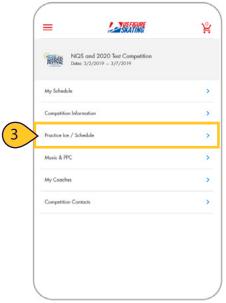
Note: At many competitions, official practice ice (OPI) and pre-event warm-ups (WU) are assigned by the LOC and or refeAt many competitions, official practice Ice (OPI) and pre-event warm-ups (WU) are scheduled by the referee on a rolling basis after credits are purchased. If so, you will only be able to self-schedule unofficial practice ice during the selection window.

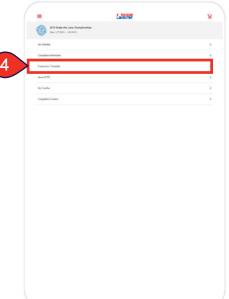
Practice Ice session availability, eligibility, and cost are determined by the LOC, based on competition level. Please review the competition announcement and website to verify information about practice ice sales, as this information varies across competitions.

- After logging in to Members
 Only (www.usfsaonline.org)
 from a mobile device, tap
 Skater & Coach Access My
 Competitions to select a
 competition.
- Select your competition.
- Tap Practice Ice / Schedule.

Tap Practice Ice Prices &
Timeline to view the dates for
practice ice (PI) sales windows
and offerings.









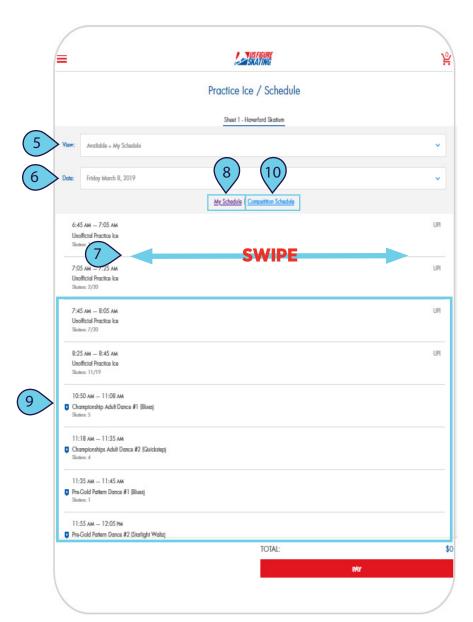
MOBILE: PRACTICE ICE SESSION SELECTION

- To filter the list, tap **View** and check the following boxes appropriately:
 - "Available Pracitice Ice"
 - "My Schedule"
 - · "Event Schedule"
- To to add sessions to your schedule on the *Practice Ice/ Schedule* page, tap **Date** to select the competition day you would like to view.
- 7 Swipe left or right to switch ice surfaces.
- 8 Download your schedule by tapping **My Schedule**.
- Tap a session to add it to your schedule. Tap it again to remove. Follow the prompt to confirm removal.

Note: Sessions on your schedule are denoted with the following

icon: 🛨

To download the event schedule, tap **Competition Schedule**.





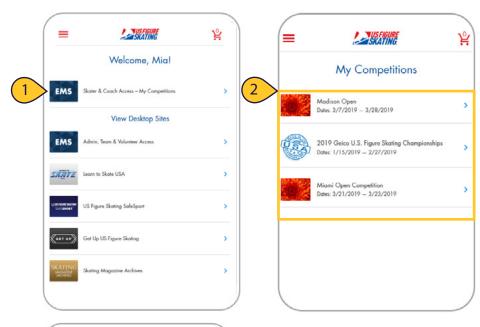
MOBILE: PRACTICE ICE OPEN SALES

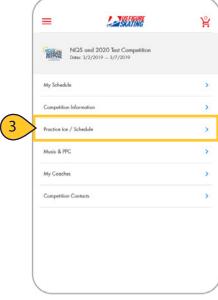
During open sales, competitors can view the schedule and purchase available practice ice UPI sessions and/or OPI or WU credits. You can also redeem pre-purchased credits, or switch sessions during open sales.

Note: At many competitions, official practice ice (OPI) and pre-event warm-ups (WU) are assigned by the LOC and or referee while building the cometition schedule. If so, you will only be able to self-schedule UPI sessions during the selection window.

PI session availability, eligibility, and cost are determined by the LOC, based on competition level or discipline. Please, review the announcement and website to verify information about PI sales, as this information varies across competitions.

- After logging in to Members
 Only (www.usfsaonline.org)
 from a mobile device, tap
 Skater & Coach Access My
 Competitions to select a
 competition.
- 2 Select your competition.
- 3 Tap Practice Ice / Schedule.







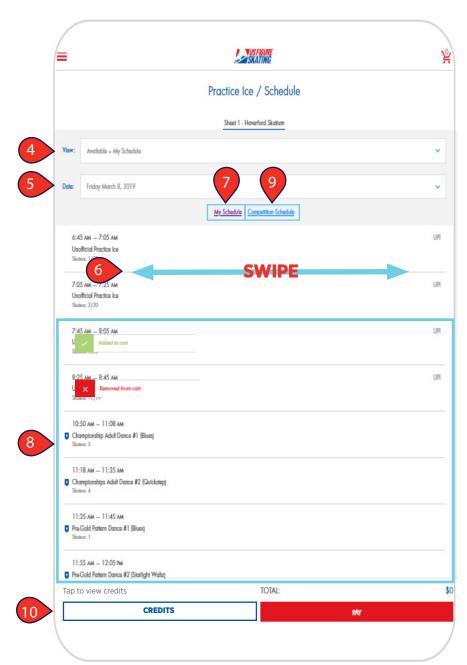
MOBILE: PRACTICE ICE SESSION SELECTION

- To filter the list, tap **View** and check the following boxes appropriately:
 - "Available Pracitice Ice"
 - "My Schedule"
 - "Event Schedule"
- To to add sessions, tap **Date** on the *Practice Ice/Schedule* page and select the competition day you would like to view.
- 6 Swipe left or right to switch ice surfaces.
- Download your schedule by tapping **My Schedule**.
- Tap a desired session to add it to your cart. Tap it again to remove. Follow the prompt to confirm removal.

Note: Sessions on your schedule are denoted with the following

icon:

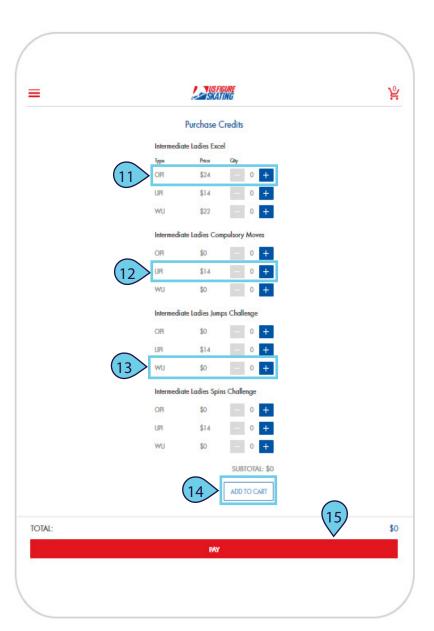
- To download the event schedule, tap **Competition Schedule**.
- To purchase available credits, tap **CREDITS**.





MOBILE: PRACTICE ICE OPEN SALES

- To purchase available OPI credits, tap the + button. The subtotal increases.
- To purchase available UPI credits, tap the + button. The subtotal increases.
- To purchase available WU credits, tap the + button. The subtotal increases.
- Tap **ADD TO CART**. **Note**: The total updates.
- 15 Tap PAY to checkout.



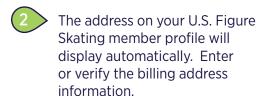


MOBILE: PRACTICE ICE OPEN SALES

Cart Checkout



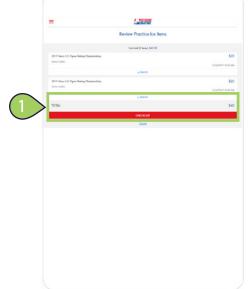
Check your order on the *Review Practice Items* page. Tap **REMOVE** to delete items from your cart or tap **CHECKOUT** to enter the billing information.





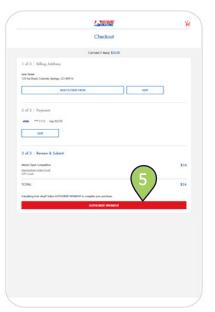
- Enter the payment card information. Tap Continue to review.
- Tap **AUTHORIZE PAYMENT** to complete the PI purchase.

You will receive an invoice via email. Your PI credits are added to your profile.









MOBILE: MUSIC & COPYRIGHT INFORMATION



Competitors are required to upload music in EMS for many events. You can upload music from your mobile device. When music is required, you must upload it by the deadline.

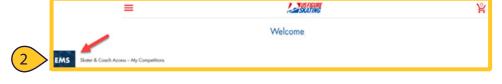
You will not be able to provide your music or copyright information after the deadline date via EMS. Contact the LOC for additional instructions. Late music submissions may incur a late fee for some non-qualifying competitions.

For copyright and publicity purposes, U.S. Figure Skating gathers information on all music that may be used in a television or video on-demand broadcast.

Program music is generally created using multiple pieces of music. You are required to enter copyright information for each piece used in each music upload. For assistance in gathering the copyright information, go to http://www.mpa.org/copyright-search/.

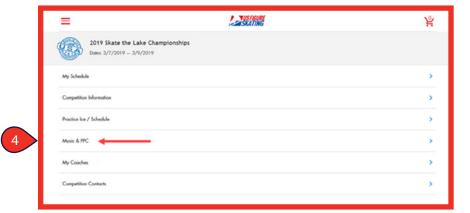
- Log in to *Members Only* (<u>www.usfsaonline.org</u>) from a mobile device.
- Tap Skater & Coach Access-My Competitions to select a competition.
- On the *My Competitions* page, tap the desired competition.







On the main competition page, tap **Music & PPC**.



MUSIC & COPYRIGHT INFORMATION



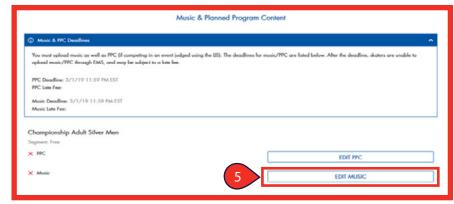
Review the music deadline and add music for all segments on the Music & Planned Program Content page.

- Tap **Edit Music** for the desired segment.
- Review the Music File
 Requirements. Files must be in
 mp3 format, and no larger than
 12 MB. Tap Music Upload- File
 Conversion for instructions.
- 7 Tap Upload Music to locate your music file. You must preview the file before saving.
- 8 Click the play icon to listen to your music selection.
- Use the edit icon to change your music file.
- Tap **Save** to go to the *Copyright* section.
- Provide ALL of the following copyright information:
 - "Title"
 - "Artist"
 - "Arrangement"

Example: Beethoven's

"Moonlight Sonata" performed by New York Philharmonic: the original composer is Beethoven and the New York Philharmonic is the arrangement.

- · "Record Label"
- "Duration"
 - o "Minutes"
 - o "Seconds"
- 12 Tap Save.
- To add multiple pieces, tap **Add Another Copyright** and repeat
 for each piece of program music.
- Tap **Save Music**. Repeat for all events requiring music.









⊕ Add Another Copyright		
14	SAVE MUSIC	



MOBILE: PLANNED PROGRAM CONTENT

Competitors are required to submit planned program content (PPC) in EMS for many events. You can provide PPC from your mobile device. When PPC is required, you must submit it by the deadline. After the deadline, competitors will be unable to provide PPC in EMS. Late PPC submissions may incur a fee for some non-qualifying competitions.

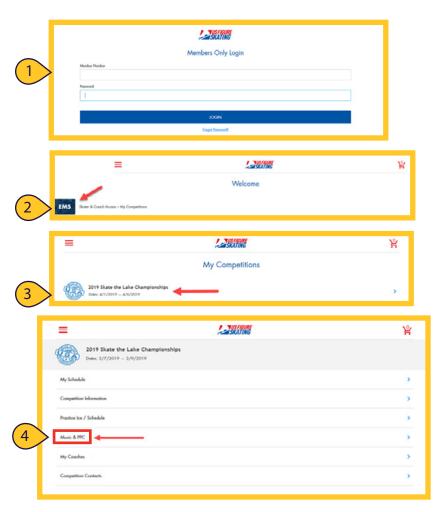
- Log in to Members Only
 (www.usfsaonline.org) from a
 mobile device
- Tap Skater & Coach Access -My Competitions to select a competition.
- On the *My Competitions* page, tap the desired competition.
- 4 Tap Music & PPC.

Music & PPC Content

Review the deadline and submit PPC for all segments on the Music & Planned Program Content page.

Note: Contact the LOC for additional instructions if attempting to provide PPC after the deadline.

Tap **EDIT PPC**.



Music & Planned Program Content

You must upload music as well as PPC (if competing in an event judged using the US). The deadlines for music/PPC are listed below. After the deadline, skaters are unable to upload music/PPC through EMS, and may be subject to a late fee.

5

Music Deadline: 3/1/19 11:59 PM EST Music Late Fee:

Championship Adult Silver Men

M PPC

EDIT PPO

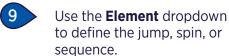


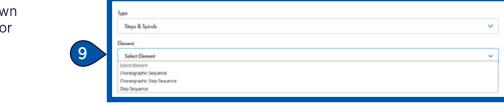
MOBILE: SKATER - SUBMIT PPC

Contact your coach for assistance in determining elements.









CANCEL

Add Elements

Tap Add to save the element.

Repeat the process for all elements in your program. List the elements in the order they occur in your program.



Tap **Confirm PPC** to save and return to the *Music & Planned Program Content* page.

Best Practice: Submit PPC for all event segments.



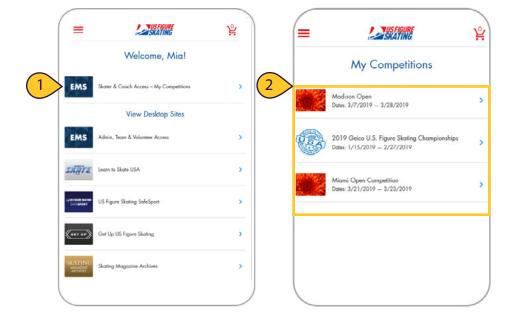




MOBILE: SKATER COMPETITION INFORMATION

The Competition Information page provides an overview of information and competition timelines.

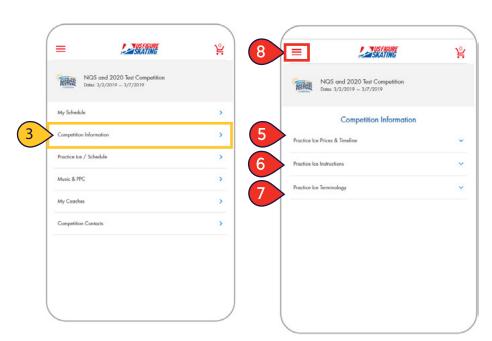
- After logging in to Members
 Only (www.usfsaonline.org)
 from a mobile device, tap
 Skater & Coach Access My
 Competitions to select a
 competition.
- 2 Select your competition.
- 3 Tap Competition Information.



- Tap Practice Ice Prices &
 Timeline to view the dates for
 practice ice (PI) sales windows
 and offerings.
- Tap **Practice Ice Instructions** to view instructions on how to purchase sessions and credits.

Note: Only competitors can purchase PI credits and sessions.

- 7 Tap **Practice Ice Terminology** to view a glossary of PI terms.
- 8 Access the Main Menu.



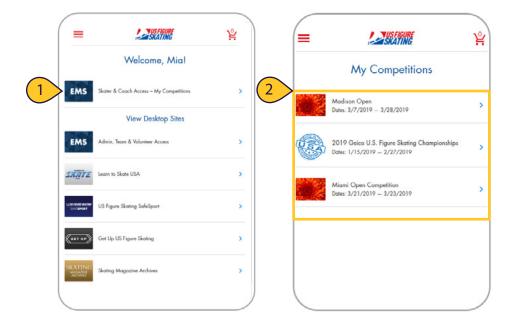
US FIGURE SKATING

MOBILE: SKATER - MY COACHES

On the *My Coaches* page, competitors specify who will be attending the competition as their coach. Adding a coach gives them access to view your schedule, music, and PPC.

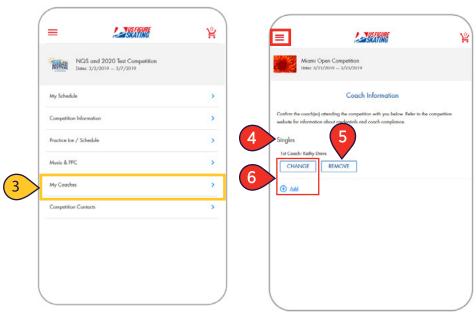
Note: Only fully compliant coaches can accompany competitors to U.S. Figure Skating sanctioned events. Competition specific credential information and coach compliance requirements are available on the competition website.

- After logging in to Members
 Only (www.usfsaonline.org)
 from a mobile device, tap
 Skater & Coach Access My
 Competitions to select a
 competition.
- 2 Select your competition.
- 3 Tap My Coaches.



- 4 Review the coaches listed.
- To delete a coach from the list, tap **REMOVE** below the coach's name. Note: If you have more than one coach, you must remove the "2nd Coach" before removing the "1st Coach".
- To change or add a coach, tap

 CHANGE or Add.





MOBILE: SKATER - MY COACHES

- 7 Search for your coach by one of the following:
 - "Membership #"
 - "First Name"
 - "Last Name"
 - the "State" dropdown

Best Practice: Search by using the coach's U.S. Figure Skating member number.

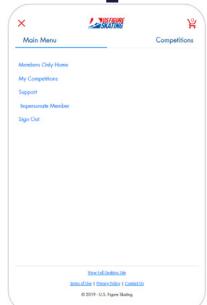
8 Tap **SEARCH**.





- 9 Choose your coach and tap **ADD**. to update the *Coach Information* page.
- Tap the menu icon to access the Main Menu.



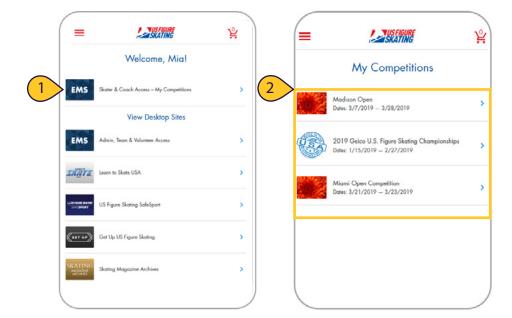




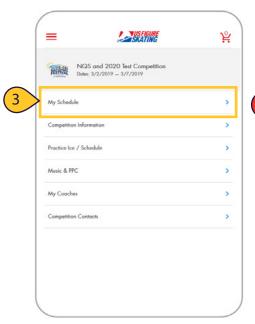
MOBILE: SKATER MY SCHEDULE

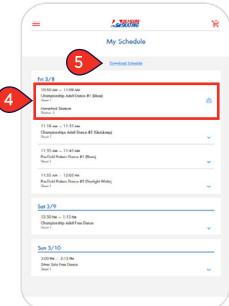
The *My Schedule* page, provides details (arena, sheet assignment, date, start and end times, your number and event name) of your schedule for the competition you are registered for.

- After logging in to Members
 Only (www.usfsaonline.org)
 from a mobile device, tap
 Skater & Coach Access My
 Competitions to select a
 competition.
- 2 Select your competition.
- 3 Tap My Schedule.



- 4 Select a date and time, tap the dropdown to view your schedule information.
- To obtain a PDF of your schedule, tap **DOWNLOAD SCHEDULE**.





PRACTICE ICE: PACKAGES PRE-PURCHASE



The *Pre-Purchase Sales* window provides you with the opportunity to pre-purchase packages and credits for PI sessions before the schedule is released. "Packages" includes multiple PI credits and are only offered in the pre-purchase sales window. Refer to "Practice Ice - Open Sales" to learn how to schedule your credits.

After the pre-purchase window has closed and the competition schedule has been finalized, you can redeem your credits and self-schedule PI sessions during the session selection window.

Note: At many competitions, official practice ice (OPI) and pre-event warm-ups (WU) are assigned by the LOC and or referee while building the competition schedule.

PI session eligibility and cost are determined by the LOC, based on competition level or discipline. Please, review the competition announcement and website to verify information about PI sales, as this information varies across competitions.

Packages

- 1 From the *Main* competition page, click **Practice Ice**.
- Review the *Practice Sales* page for "PrePurchase" and "Selection" dates.
- 3 Locate "Packages" and decide what option you would like to purchase.

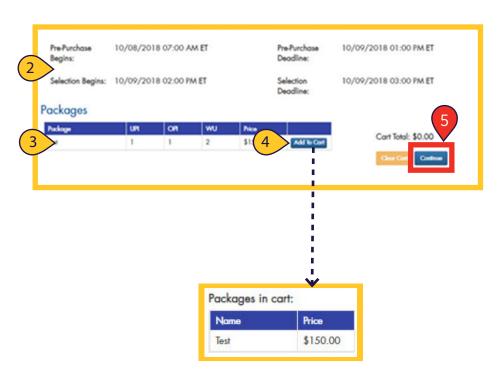
Note: When ONLY purchasing individual credits and not a package, click **Continue**. Go to <u>Step 2</u> of the next page.

4 Click **Add To Cart** from the desired package option.

Note: The "Cart Total:" increases.

- 5 Click **Continue** to proceed:
 - For a competition that is also offering PI credits individually, the option to add credits to your cart is now available. Go to <u>Step 2</u> of the next page.
 - Proceed to checkout if the competition is only offering PI packages at this time. Go to <u>Step 3</u> of the next page.





U.S. FIGURE SKATING EVENT MANAGEMENT SYSTEM

PRACTICE ICE: PACKAGES PRE-PURCHASE

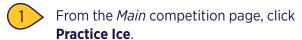


The PRACTICE ICE PRE-PURCHASE window provides you with the opportunity to pre-purchase credits for PI sessions before the schedule is released. After the Pre-Purchase window has closed and the competition schedule has been finalized, you can redeem your credits and self-schedule PI sessions during the session selection window.

Note: At many competitions, official practice ice (OPI) and pre-event warm-ups (WU) are assigned by the LOC and or referee while building the competition schedule.

PI session eligibility and cost are determined by the LOC, based on competition level or discipline. Please, review the competition announcement and website to verify information about PI sales, as this information varies across competitions.

Individual Credits



Your events are listed in the grid located at the bottom of the PRACTICE ICE PRE-PURCHASE page. Click on the "0" for the credit type to select the amount of "UPI", "OPI", and or "WU" to purchase by clicking the up/down buttons from each column.

Note: The maximum number of credits you can purchase are listed under "UPI Max", "OPI Max", and "WU Max". When the max is "0", the PI type is not available.

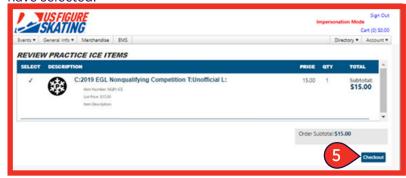
- 3 Click **Add to Cart**. The "Cart Total:" increases.
- Click **Checkout** to complete your purchase. EMS will inform you if you attempt to purchase more credits than allowed.
- 5 Continue the check out process.
 Refer to the <u>Cart Checkout</u> quick reference for instructions. You will receive an invoice via email.

To redeem your pre-purchased credits and self-schedule PI, refer to **Session Selection** for instructions.





The REVIEW PRACTICE ICE ITEMS page details the items you have selected.



US FIGURE SKATING.

PRACTICE ICE: SESSION SELECTION

During the selection window, if you purchased credits or packages during the pre-purchase period you can redeem your credits and schedule PI sessions.

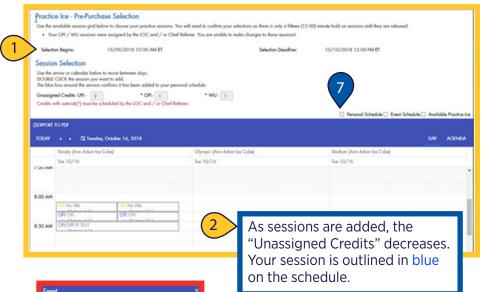
Note: At many competitions, official practice ice (OPI) and pre-event warm-ups (WU) are scheduled by the referee on a rolling basis after credits have been purchased. For this instance, you will only be able to self-schedule UPI during open sales.

Practice Ice (PI) session availability, eligibility, and cost are determined by the LOC, based on competition level or discipline. Please, review the competition announcement and website to verify information about PI sales, as this information varies across competitions.

Review the *Practice Ice - PrePurchase Selection* page.

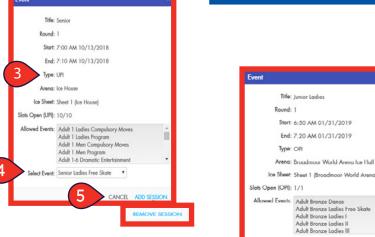
Note: OPI or WU sessions may be scheduled by the LOC or referees. Visit the competition website for information.

2 From the schedule grid, locate and double-click the desired session to select.



- For combined OPI/UPI sessions, locate the "Type" dropdown and select "OPI" or "UPI".
- If you are in multiple event, use the "Select Event" dropdown to select your event.
- 5 Click ADD SESSION. To reassign a credit, select the incorrect session and click REMOVE SESSION. The credit is now available for use.
- 6 You will be notified if you are not eligible for the selected session
- 7 Check the "Personal Schedule" box to review your schedule.

Click CLOSE.



US FIGURE SKATING.

PRACTICE ICE: OPEN SALES

The Open Sales period allows you to view the schedule and to purchase available practice ice. You can also redeem pre-purchased credits, or switch sessions during open sales.

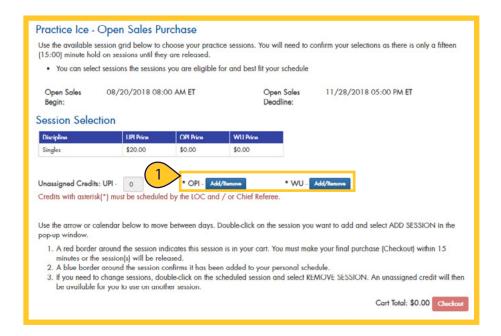
You are able to:

- preview the dates for the open sales period
- · purchase credits for OPI or WU, if offered
- purchase available sessions
- · change a session

Note: At many competitions, official practice ice (OPI) and pre-event warm-ups (WU) are scheduled by the referee on a rolling basis after credits have been purchased. For this instance, you will only be able to self-schedule UPI during open sales. The "Unassigned Credits:" section provides the amount of UPI credits you have available.

If OPI and or WU credits are available for purchase, click the appropriate **Add/Remove** button to purchase OPI and or WU (Warm Up) credits.

Note: The *Update...Credits* window opens.

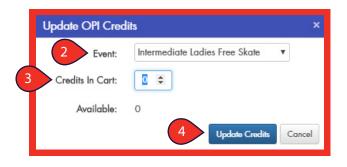


- Select your event to update from the "Event" dropdown.
- Click in the "Credits in Cart" field and use the up/down buttons to increase or decrease the amount of credits in your cart.

Note: EMS will inform you if you attempt to exceed the limit.

4 Click **Update Credits** to save changes. To cancel the transaction, click **Cancel**.

The "Cart Total: \$" adjusts.



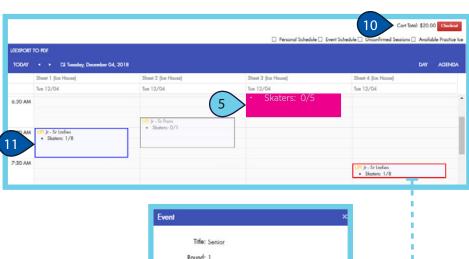


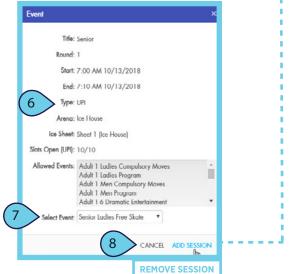
PRACTICE ICE: OPEN SALES

- From the schedule grid, locate and double-click to select the desired session.
- For combined OPI/UPI sessions, locate the "Type" dropdown and select "OPI" or "UPI".
- 7 If you are registered in multiple events, use the "Select Event" dropdown.
- 8 Click ADD SESSION. To reassign a credit, select the incorrect session and click REMOVE SESSION. The credit is now available for use.

Note: You will notice, your selection in the grid, is highlighted in blue once accepted. Pending requests are highlighted in red.

- You will be notified if you are not eligible for the selected session.
 Click CLOSE.
- Click **Checkout** to complete your purchase. EMS will inform you if you attempt to purchase more credits than are available.
- To confirm your selection, double-click the selected session from the calendar to review the *Event* window, or view your personal schedule on the *Main* page.







MUSIC & COPYRIGHT INFORMATION



***You will not be able to provide your music or copyright information after the deadline date via EMS. Contact the LOC for additional instructions. ***

From the *Main* EMS page, click **Music & Program Content**.

Take note of the "Music Upload Deadline".

Review the list of events and the "Music" column.

If "N/A" is showing, you do not need to upload music for this segment.

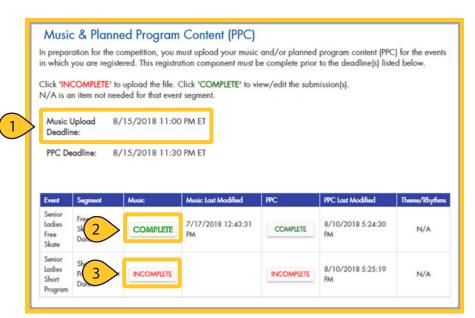
- If the **COMPLETE** button is available, no further information is necessary. You may change your music by completing the following steps.
- 3 If the INCOMPLETE button is available, you must provide your music. This is a requirement. You must upload your music, provide copyright information

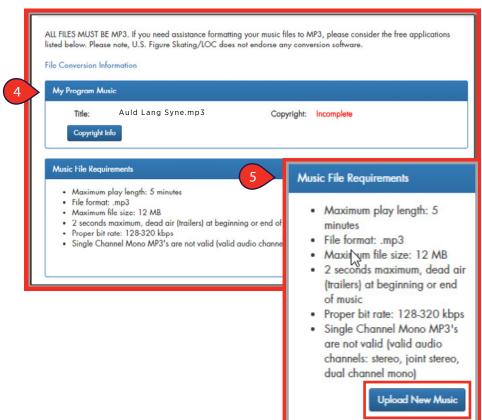
Click the **INCOMPLETE** button to open the *Music Upload* window.

4 Review the *Music Upload* page.

Important: To go back to the previous *Music Upload* page, use the **Return** button. Using the back arrow button will return you to the EMS home page.

Review the "Music File Requirements". To add your music, click **Upload New Music** to open the *Upload Music* page.





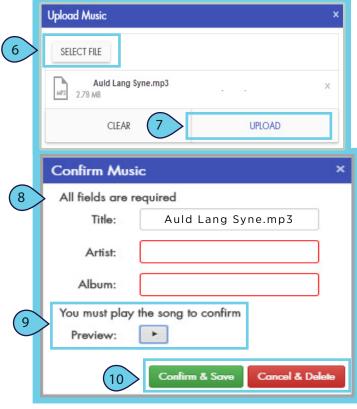
See reverse side to continue...

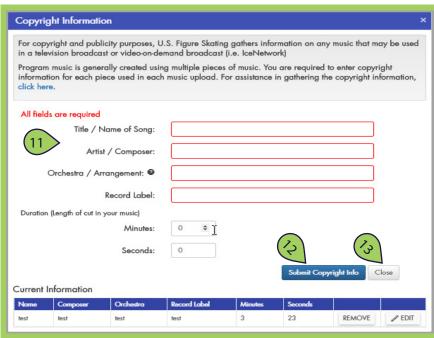
MUSIC & COPYRIGHT INFORMATION



- Click **SELECT FILE** to browse for your music. Select the desired file and click **Open**. The music file will attach to your profile for review.
- 7 Click **UPLOAD** to save. The *Confirm Music* window opens.
- To confirm your music, provide the following:
 - "Title" of the music
 - "Artist" name
 - "Album" title
- 9 Click **Preview** to listen to your music for correctness.
- If your music is correct, click **Confirm & Save**. The Copyright Information window opens. If your music is not correct, click **Cancel & Delete** to reattempt the upload.
- Provide the following *Copyright Information*:
 - Title / Name of Song
 - Artist / Composer
 - Orchestra / Arrangement
 - Record Label
 - Minutes
 - Seconds
- Click **Submit Copyright Info.** Repeat Step 11 for each piece of music you will use during your program. Notice that the "Current Information" section updates with your music details.
- Click **Close** when you have provided all of your copyright information.

The competition music staff will download and prepare your music for the event.





PLANNED PROGRAM CONTENT



From the *Main* competition page, click **Music & Program**. **Content**. Take note of the "PPC Deadline".

You will <u>not</u> be able to provide your PPC after the deadline date via EMS. Contact the LOC for additional instructions.

- Review the "Event", "Segment", and the "PPC" column:
 - If "N/A" is showing, you do not need to provide PPC for this segment.
 - If the **COMPLETE** button is available, no further information is necessary.

Changing your PPC

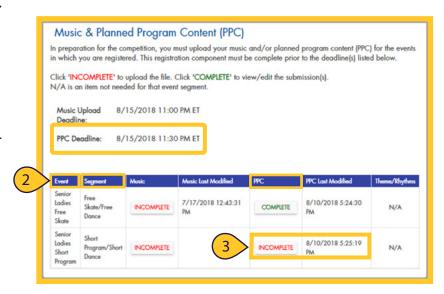
3 If the **INCOMPLETE** button is available, you must provide your PPC. Click the **INCOMPLETE** button to open the *Planned Program Content (PPC)* page.

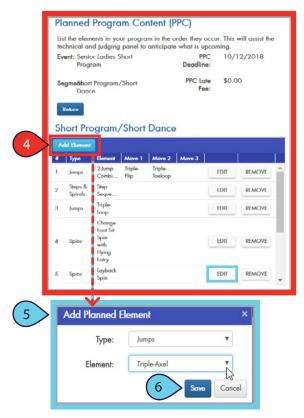
You will list the elements in the order they will occur in your program. Contact your coach if you need assistance determining your elements.

Best Practice: To return to the previous *PPC* page, use the **Return** button. Using the back arrow button will return you to the EMS home page.

- Click Add Element.
- In the Add Planned Element window, select from the following dropdowns:
 - "Type"
 - · "Element"
- 6 Click **Save** and repeat for all elements.
 Notice each element appears in onscreen. To change, click **Edit**.
 To take an element out of your PPC, click **REMOVE**.









EMS: SUPPORT

If you experience technical issues or have any questions about using EMS, fill out a support form. A member of our Product Support department will contact you as soon as possible.

1 From the *Main* competition page, click **EMS Support**.

Note: The "Email:" autopopulates from your member profile. You can edit the email address in your member profile if necessary.



- In the "Contact Number:" field, enter your phone number if you prefer a call.
- From the *Issue Type* dropdown, select one of the following:
 - Registration
 - Skater Portal
 - · Coach Portal
 - Competition Admin Portal
 - Team Portal
 - Other
- If necessary, select a type from the *Sub-issue Type* dropdown.
- You can provide details of the problem or enter a question in the "Description" box.
- 6 Click **Submit** to send your support request.

Below you will find v	GEMENT SYSTEM SU ideo tutorials and documentation to upport through email or after-hours	to help you navigate the Event Management System. Additionally, you can	
DURING BUSINESS HOURS		AFTER HOURS	
ProductSupport@usfig 719.635.5200	gureskating.org	ProductSupport@usfigureskating.org	
Member Number:	111111		
Email:	111111 @simba.usfs		
Contact Number:	(719)111 - 1111	2	
3 Issue Type:	Select one		
Sub-Issue Type:	Select one	4	
Description:	I am having trouble finding m competition information.	y //	
Video Tutori	als and Printed Materia	AND	